



willett lodge

Why Choose **Willettt Lodge** Dementia and Nursing Care Home

Choosing the right Dementia and Nursing Care Home

We know that choosing a Nursing Care Home either for yourself or a loved one, is not an easy decision –

so we have put together this brief guide to try and help you understand what we believe are important things for you to check.

If you have further questions, you are very welcome to contact us via our website form or telephone.



01903 235347



Here are our latest reviews:



1. Review from Richard L (Son of Resident) published on 18 June 2020

- Richard L is Extremely Likely to recommend Melrose Nursing Home.

Average Rating:



Average rating
4.8 out of 5

Quality	★★★★★	4.98
Service on offer	★★★★★	4.93
Services	★★★★★	4.97
Information	★★★★★	4.88
Value	★★★★★	4.93

The dedication of the staff is outstanding, even more so in the current situation. Their care is genuine and sincere. We could not wish for a better home for mum.



Here are our latest reviews:



2. Review from Lorraine (Daughter of Resident) published on 18 June 2020

- Lorraine is Extremely Likely to recommend Melrose Nursing Home.

Average Rating:



Average rating
4.9 out of 5

Quality	★★★★★	4.98
Service on offer	★★★★★	4.93
Services	★★★★★	4.97
Information	★★★★★	4.88
Value	★★★★★	4.93

All of the team members are exceptionally kind, caring and supportive to both mum, who is receiving end of life care, and to us her daughters. They've gone to extraordinary lengths keep everyone safe and well informed, and also entertained during the present Covid 19 crisis. They are professional and approachable at all times in my experience.

Everywhere is clean, comfortable and homely.



Here are our latest reviews:



3. Review from Liane N (Daughter of Resident) published on 18 June 2020

- Liane N is Extremely Likely to recommend Melrose Nursing Home.

Average Rating:



Average rating
4.9 out of 5

Quality	★★★★★	4.98
Service on offer	★★★★★	4.93
Services	★★★★★	4.97
Information	★★★★★	4.88
Value	★★★★★	4.93

My Mum moved into Melrose at the start of the Corona lockdown, it was obviously a very difficult time and they have made Mum very welcome, her care has been exceptional and they have ensured she feels at home. Her room is lovely and kept very clean. All staff are in the correct PPE to keep the residents safe.

She has been encouraged to take part in the daily activities which have been so good for her. For myself and her family, it has been heartbreaking not being able to visit her but absolutely the right thing not to do so, but the staff have been amazing and this has really eased our sadness knowing she is receiving the gold star care.

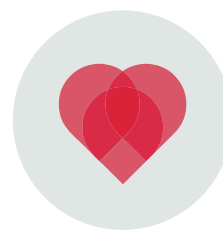


What is the home's approach to care?

Next, we would suggest you find out about how a potential nursing home for yourself or loved-one 'views' care. And how important providing individualised care is.

Are the owners and staff truly committed to making a resident's stay as pleasant, dignified and productive as possible? Can they demonstrate their commitment?

Willett Lodge is committed to providing SMART CARE – for each and every resident – personalising the care they receive. It is a fundamental principle of the Owners and we would welcome you contacting us so we can explain more.



Person Centred Care

You are the most important element when it comes to your care.



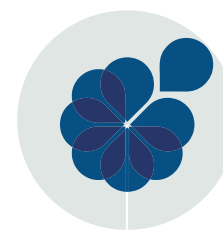
Learning & Growth

It's never too late to learn something new or take up old hobbies.



Enjoyment & Fun

We sing, we laugh, and we smile; we share the good moments every day.



Individualism & Dignity

Upholding your dignity is at the core of all our practice.

Food is so very important

Be sure to check their Food Hygiene rating – ours is 5 – meaning we are highly scored – issued by Worthing Borough Council.

Everyone wants to eat healthy and loves great-tasting food. We understand how very important it is. All our food is home cooked and this means that residents can choose anything they want to eat if don't feel like eating what is on the menu.

We are complimented on the food we cook almost every day and so we are really proud to serve three delicious homely meals every day!



Willetts Lodge

Willetts Lodge Nursing and Care Home

Willetts Lodge 4, Chaucer Road,
Worthing, West Sussex, BN11 4PB
Telephone: 01903 235347
Email: info@willettslodge.co.uk



Make sure when choosing a home, they can provide all these services, like us:

- Dementia care
- Long and short term stay (including respite nursing care)
- Day care
- Palliative care
- 24 hour nursing
- Social, recreational and stimulating activities program, both on and off site
- A regular visiting Physiotherapist, Chiropodist and Hairdresser
- Library Service
- Residents' Group
- Church Services
- Laundry Service
- Individually priced care packages according to need
- SMART Care



Ensure the home is committed to a wide range of entertainment and activities. Both group and individual.

We ensure that there is a wide variety of activities and supported past-times available every day. Everyone who lives with us is consulted on what they might like to do or have as entertainment.

We have an activity every day and have regular morning activities for those who feel even more active! Our resident cook will run recipe workshops to talk about favourite meals and our memories associated with them.

We have a weekly choir practice and one of our most popular activities is to arrange flowers which means we have bright, fresh flowers in our rooms weekly!



**We hope you found
our guide useful**

if you have any further questions,
We are here to help – please just get in contact.



Willett Lodge Nursing Home in Worthing, West Sussex is a small, caring privately owned Nursing Home and is registered with CQC to provide Nursing care for up to 20 elderly people over the age of 65, who have Dementia.

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